



April 14th, 2020

Dear Cambridge Village of Apex Residents and Families,

We are continuing to track the spread of COVID-19 and make decisions to limit the chance of it impacting our community. We appreciate the cooperation all of you have practiced with the restrictions we have put in place to keep our community safe. With the number of positive cases in Wake County continuing to grow, we are continuing to adapt and tighten our processes even further at this critical time. We want to reiterate some of our restrictions.

NO NON-ESSENTIAL VISITATION

- The only people that are currently allowed in the community are Cambridge staff, residents, Interim staff, approved outside homecare providers, and approved family caregivers.
- Any visitor will be thoroughly questioned by our reception staff for the reason they are on-site, and management will be alerted if there is suspicion of non-essential visitation.
- **Outside visits are not allowed.**
 - We had not clarified this in previous letters. Guests interacting outside with residents is not safe practice at this time. We have seen family members be too close to residents and not be properly protecting themselves.
- Items can be left at the reception desk and Cambridge staff will help get items to a residents apartment.

LIMITED FOB ACCESS STARTING 4/14

- Beginning at 8:00pm tonight (April 14th), the 3000, 1000/2000, and 9000/8000/7000 slider entrances will not be accessible for FOB access until further notice. Residents will be able to exit out of these doors, but they will be locked and will not open with key fobs. The main entrance at the clubhouse will continue to be accessible.
- In this most crucial time, we need to do everything we can to have eyes on every person entering our community. We know this change will be inconvenient for some, but it is a change made with your safety in mind.
- There will still be accessible fob doors around the inside of the community that residents can use if taking a dog for a walk, visiting the garden club, etc.

Cambridge Village is a communal living environment and home to over 220 residents which drastically increases the change of COVID-19 spreading if it enters the community. Any restrictions we have put in place is to limit that from happening as much as we can.

Below are the numbers for our NeighborHealth office and on-site Interim homecare. If you are feeling symptomatic in any way, need additional health services, or would like medical opinion, please reach out to one of their numbers for additional assistance.

NeighborHealth on-site office - **919-906-1768**

Interim HomeCare on-site office - **919-420-0336**

We are continuing to monitor this situation daily and will continue to update you when more information becomes available.

Sincerely,

Sam Murray

Executive Director

Cambridge Village of Apex

(919) 629-8148